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SYSTEM, DEVICE AND METHOD FOR MONITORING ~~A PLURALITY OF~~
ELECTRIC USERS, PARTICULARLY HOUSEHOLD APPLIANCES

DESCRIPTION

The present invention concerns a system, a device and a method thereof for monitoring a plurality of electric users, in particular household appliances connected in a network and belonging to a same household environment.

As it is known, *home automation*, i.e. exploiting electronic technology in the household environment, whose aim is to cut down managing costs of the various users and develop new comfort, is getting more and more in use. This is substantially due to the following reasons:

- an increasing spreading of consumer electronics devices, such as videorecorders, HI-FI systems, satellite receiver systems, safety and theft-safe systems, personal computers, mobile telephones, etc.
- the recent significant developments related to the control systems for household appliances, which are based on the use of microcontrollers and new sensors, and are able to dialog with the external world;
- a progressive affirmation of communication *bus standards*, i.e. ruling systems defining the procedures for information exchange between the various household users and the physical means such information are transmitted onto.

With reference to the latter point, it is particularly important to know that the communication means establishing itself as a standard in the household environment is the so-called *power line*, i.e. the power supply network whereto information can be sent in the form of amplitude or frequency modulated small signals. The use of such a means, in fact, allows connection of household users to the network without the need of introducing new or special wiring systems.

As a result, new opportunities based right on the use of the *power line* are created, which relate to the rationalization themes of energy consumption in the home and improved

- they perform automatic activity, even if against an appropriate operation by the utilizer or customer for their starting configuration;
- they are classed at a hierarchical higher level compared to the household users level, i.e. developing an active control, with a *master* role, over them.

A fully alternative solution to such a "centralized" control and supervision approach of household users is disclosed in the European Patent Application EP-A-0 727 668, filed by the same Applicant hereto.

Such a document describes a set of household appliances capable of constantly receiving information concerning the total power absorption of all household users (household appliances, illumination system, air conditioning system, etc.), concerning the maximum usable power (power supply contract), the current time (clock function) and the likely different electricity cost according to variable use hours rates.

Such information are supplied by a special external sensor, which may be the same electric meter developed to that purpose, or an alternative device specifically provided. The means whereto such information are flowing may be of different type; however, the *power line* is a preferable one, i.e. the electric network itself, since there is no need for additional wiring.

The set of household appliances described in EP-A-0 727 668, each one equipped with a suitable electronic control system and adequate interfacing means to the network, is able to limit its own electric power consumption "spontaneously" and automatically, so as to maintain the total consumption of the whole household environment constantly below the limit established in the power supply agreement, requiring neither an external centralized supervision system nor any operation by the utilizer.

From US-A-4,602,340 a system is known, for distributing coded time or other information signals through the electrical gridwork of a facility such as a home, office, factory, or mobile vehicle, for purposes of information display and/or control and monitoring of equipment and activities thereof.

The present invention is based on the acknowledgment of the fact that in such a system of "smart" household appliances connected in a network, it would be useful for the utilizer and/or anybody charged with their maintenance to be informed of the operation status of the

various household appliances, as well as of their "historical" events. (

Therefore, it is the main aim of the present invention to provide a monitoring system allowing the utilizer to verify from one home site or household environment site alone (preferably any site) the operation status of all "smart" appliances connected to the network and capable of communicating with the monitoring system itself.

A further significant aim of the present invention is to provide a monitoring system, which is able to acquire and retain in a non-volatile but updatable memory diagnostic and statistical data generated by each individual "smart" appliance connected in the network and adequately equipped to that purpose.

10 A further aim of the invention is to provide a monitoring system as described above, which allows transmission of the data stored therein to a proper external location, in order to allow a remote customer service, even a "preventive" one, for the relevant household appliances. Such aims and many others are obtained through a system, a device and a method for monitoring a plurality of electric users, in particular household appliances connected in a network, which belong to one same household environment, as described in the annexed
15 claims which form an integral part of the present description.

Further aims, features and advantages of the present invention will become apparent from the following detailed description and the annexed drawing, which are supplied by way of non limiting example, wherein the Fig. 1 shows schematically an embodiment of the system according to the present invention as viewed in the context of a household environment

In Fig. 1, reference A indicates a power meter, which may either be a standard type, i.e. only apt to measure the electric power absorbed in a household environment and indicate the total power consumption, or an advanced type, i.e. comprising a remote managing system and variable use hours cost rates.

25 Reference B indicates an auxiliary measuring device, located downstream the power meter A, which is intended to adequately convey various information on the network R of the household environment, eventually including also the information supplied by the power meter itself. The measuring device B may advantageously also perform the function of

The measuring device B, in particular, has suitable means to supply on the network R with those information the power meter A is unable to supply, which are required for the rationalization of the electricity consumption, according to the procedures indicated in the above mentioned patent application EP-A-0 727 668. Such information supplied by the device B vary according to the type of power meter available in the household environment, merely by way of example, the data supplied for the two types of power meters as indicated above, can be as follows:

- 10 a) standard power meter:
 - value of the power supply contract;
 - measure of the current absorbed instant by instant by the set of household users;
 - current time;
 - likely variable use hours and relevant cost.
- 15 b) advanced power meter (with remote management):
 - measure of the current absorbed instant by instant by the set of household users;
 - current time.

As it can be noticed, the network R also represents the household communication network through which the electric users, duly equipped to that purpose, are able to exchange information, as further detailed in the following.

Reference C indicates as a whole a set of household appliances belonging to the same household environment controlled by the power meter A, each appliance having a suitable interface for its connection to the conveyed-waves network R; in particular C1, C2, C3, C4,

CS, C76 and C7 indicate an electric oven, a dishwasher, a refrigerator, a laundry washer, a freezer, a cooking hob and an exhaust hood, respectively.

It will be appreciated that other household users, differing from the ones usually indicated with the term “household appliances”, may also belong to the set C, provided they have a special interface for their connection to the conveyed-waves network and their own “smart”

The elements mentioned so far represent a basic set of integrated household appliances, which are able to rationalize their power consumption according to the procedures already mentioned in the above European patent application (to which reference can be made for further details); the purpose of this is to avoid of exceeding the value of the maximum usable power (power supply contract) and the consequent possible electric black-outs, caused by the switching in of a thermal limiting device, usually provided inside every household power meter.

Reference E indicates a generic standard current socket, through which a device F can
10 receive power supply and consequently information in the form of conveyed waves from the
set of household appliances C, or from other users connected to the network R.

Said device F, which is equipped with its own supply cable N for connection to the network R, is provided for the local monitoring and the remote servicing of the household appliances C connected to the network, and represents the main element of the present invention; the device F is preferably equipped with a suitable buffer battery to ensure operation also in case of an electric black-out of the network R.

Reference G indicates a telephone, whose line is apt to be used for the remote transmission to a *Bulletin Board Service* (BSS) of a center for the customer service or preventive maintenance of the household appliances or users C; said remote customer service and preventive maintenance center is represented schematically by a personal computer, indicated with H.

The device F has suitable means to collect various information (through the network R, by means of the cable N) from the household appliances C for their managing their storage on suitable memory means and to express them, or make them explicit, according to various procedures.

Such functions are performed by the device F with means already known per se, such as a conveniently programmed microcontroller MP, which is provided with a suitable conveyed-waves interface I and nonvolatile updatable electronic memory means ME (for example a

Communication from the users C to the device F, which takes place through the network R itself, is based, as mentioned above, on the well-known technique of conveyed waves, with FSK modulation (*Frequency Shift Keying*) or ASK modulation (*Amplitude Shift Keying*).

10 As said above, the information that the device F is able to collect, store and make explicit are generated by the household appliances C, which are equipped with adequate control systems to this purpose.

Functional information concern the current operating mode of each household user capable of communicating with the device F, where such a mode is expressed through the value of a set of parameters and/or physical quantities characterizing the operation status of each user. Merely by way of a non limiting example, in the instance of the refrigerator C3 such functional information may refer to the temperature value selected by the utilizer, the temperature value of the various compartments, the compressor status (ON or OFF), the opening or closing status of the doors, and so on.

25 { Diagnostic information concern the operation quality of each household user capable of communicating with the device F, i.e. revealing the *efficiency status* of certain components related to each household user C; such an operation quality is revealed through the value of a set of diagnostic parameters, typical for each user.

Merely by way of a non limiting example, in the instance of the freezer C5 diagnostic information may refer to the number of times the storage temperature has reached less cold values than -18°C , the number of blackouts of the network R, the operation status of the temperature sensors, a likely extended open-door status, the number of switch-in times of the compressor overload-protector, the operation ratio or *duty cycle* (i.e. ON time of the compressor referred to the total cycle time = ON time + OFF time), etc.

10 Statistical information concern on the contrary the operation statistical data of every household user capable of communicating with the device F; such operation statistical data practically form the "history" of each user C, from a standpoint of the operations and/or functions performed and from a standpoint of use procedures by the utilizer, thus supplying and reveals on the *wear status* of both the mechanical and electric components.

Merely by way of a non limiting example, in the instance of the laundry washer C4 statistical information may refer to the total number and/or type of wash cycles selected by the utilizer, the number of washes associated with the different kinds of fabric, the quantity of clothes washed in average for each kind of fabric, the changes made by the utilizer to the temperature value (both to increase and decrease), the changes made by the utilizer to the spin speed value, the water hardness value, the number of rinses performed in average, etc.

As mentioned, the above *functional, diagnostic and statistical* information are generated by the individual household appliances C, which are equipped with suitable sensors already known as such and an advanced control system.

In this frame, it should be appreciated that the microcontroller-based control system of each household appliance C is programmed for the control of all programs and functions which can be performed by the appliance itself; therefore, the control system has a complete knowledge of the appliance operation status and is perfectly able to know, instant by instant, such as in the instance of a refrigerator C3, whether the relevant electric loads (compressor, defrost heater, air circulation fan, lamp in the refrigerating or freezing compartment, etc.) are activated.

Thus, according to the above, it is clear how the control system of each household

5 improper behaviours of certain components, etc.

10 laundry washer C4 is able to obtain with techniques already known), the room temperature
(for example if the refrigerator C3 is equipped with a sensor to measure such a parameter)

15 valves, motors, heaters, etc.) of the appliance itself, under their various employment conditions; in other words, the control system of each appliance C is aware of the electric power absorbed by its various associated electric and electronic components; as a result, it is able to calculate, instant by instant, the total power consumption of the household appliance under control

20 According to the present invention, the result of such a calculation of the power consumption of each household appliance C (which can be used by the set of individual control systems to rationalize electric power consumption and avoid outweighing the maximum usable or contractual power value) can be used for further purposes.

In particular, such consumption information can be efficiently displayed for the utilizer in
25 the frame of the above *functional* information (such as in view of an energy saving
"consciousness"), or stored in suitable memory means as part of the above *statistical* and/or
diagnostic information.

Moreover, the control system of each household appliance C is programmed according to

Similarly, the microcontroller MP of the device F is programmed to periodically receive through the network R the information generated and/or stored by the control systems of each appliance, in order to store and update them in its own memory means ME. From the above it will be appreciated how the control system of each household appliance C is able to send said functional, diagnostic and statistical information to the device F and how the latter is able to receive them, and/or store them, and/or update them in its own memory ME. The microcontroller MP of the device F is also programmed to make explicit through proper means, the information the various appliances C makes available on the network R and/or stored in the memory means ME, with the following modes:

- 1) at local level, i.e. directly to the utilizer, by means of an adequate display V manufactured according to a known technology (liquid crystals, fluorescent tubes, LED diodes, electroluminescent panels, etc.), whose complexity level is adequate for the quantity and quality of the information to be displayed;
- 2) at remote level, directed to a customer service and preventive maintenance-center H for said plurality of household users C.

In order to allow interaction with the utilizer, the device F also has proper input means, such as a keyboard K, through which it is possible to select the type of information to be displayed at local level (i.e. on the display V of the device F), as well as activate a remote transmission system to the center H.

To allow said remote transmission of the collected information, the device F has inside a standard modem, not shown in the figure, which is connected to the home telephone line through a proper standard connection system, shown schematically with L.

25 A further instrument to transmit the collected information at the remote level may consist of a telephone, indicated with T in Fig. 1, of the standard cordless type (DECT, or other digital or analog type) or a standard cellular or mobile type (GSM or other digital or analog type), which can be interfaced with the monitoring device F itself through a proper standard

connection system M, delivered with the latter.

It should be appreciated that, according to the present invention, the likely transmission of information through the monitoring device F to the remote site H is performed in conformity with the laws in force in the various countries protecting citizens' *privacy*; therefore, in other words, such a transmission occurs under the full control of the utilizer, who can decide what type of information has to be sent, the transmission procedure and the relevant frequency.

As to the remote site H, this can be represented as said above by a customer service center for the household users C associated with the device F.

- 10 This center is provided to perform a customer service and preventive maintenance activity for the household appliances C, as planned by a proper agreement entered with the utilizer. Such a customer service activity is based on the *diagnostic* data sent by the utilizer to the center through the device F (as said, *diagnostic* data are generated by the household appliances C, stored in their memory means, transferred periodically to the memory means
- 15 ME of the device F and then transmitted by the latter to the center H). Preventive maintenance activity, beside said diagnostic data, is also and above all based on the *statistical* data, which are sent to the service center through the device F (as said, also *statistical* data are generated by the household appliances C, stored in their memory means, periodically transferred to the memory means ME of the device F, and then transmitted by
- 20 the latter to the center H).

Concerning the transmission procedure of the information to said customer service and preventive maintenance center, this can be a manual type, i.e. handled directly by the utilizer, or automatic (periodic transmission of information governed by a specific customer service agreement); in both instances, advantageously for the utilizer, information

25 transmission can be made through a toll-free call to a special number of the center itself.

From a practical standpoint the device F operates as follows.

Functional information, i.e. concerning the current operating procedure of every household appliance C are generated by their own control systems and inputted in the network R for

However, it is clear, that an adequate presetting of the microcontroller MP through programming techniques already known allows implementation of various display

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Also the transmission of these data from the control system of each appliance C to the microcontroller MP and from the latter to the memory means ME is automatic, in the sense

Also in this instance, *statistical* information stored in the memory means ME are then transferred through the microcontroller MP, by means of the telephone G or T, to the service center H; the microcontroller MP can be programmed to perform such transmission at remote level in an automatic mode, at regular intervals, and eventually following a suitable utilizer's instruction inputted through the keyboard K.

10 countries protecting citizens' *privacy*.

In the first instance, the device F will be apt to be taken to any place of the home environment where a power socket E is available, i.e. it can be efficiently used by any individuals compelled to remain for longer time in determined areas of the home environment, due to deambulation problems (such as in the instance of an individual with temporary handicap).

In the instance of a fixed device F, it may be associated with a set of users pertaining to a homogeneous context of the home environment, as for instance the kitchen. In this case, the device F can be integrated in the furniture (let us think for instance of the so-called *sectional kitchens*, i.e. having a modular structure) and represent a typical element of said environment to be adapted to the style of the kitchen itself and relevant trade-mark associated with the supplier of the kitchen furniture.

Thus, the device F can take most variable configurations: either as in-sight monitoring board
25 or hidden inside a cabinet door, as a telephone stand, as a wall clock with an associated
display showing the status of the various household appliances C, as a lamp comprised
element or other knick-knack, etc.

Back to the typical kitchen environment, the set of the users C may consist of the totality or

At least some of these appliances can be of the built-in type, i.e. incorporated inside cabinets

As previously mentioned, a further possible function to be associated with the device F is to contribute to the rationalization of the power consumption of the household users according to the solution described in the above European patent application EP-A-0 727 668.

Such an information source on the total absorption of electric power of the whole household environment and on the value of the power supply agreement can be obtained as said above (and as described in the above patent application EP-A-0 727 668), through a suitable power meter or the appropriate additional measuring device B located downstream the power meter itself.

Eventually, the device F may also be used to make explicit on the display V either

The likely function of the device F for the purposes of rationalizing electric consumption is particularly interesting in the instance of a modular kitchen with built-in household appliances C connected to a serial network, as described above.

In such an event, in fact, the device F may be favorably programmed, besides performing its own monitoring functions, to constantly inform the built-in household appliances C of the kitchen environment - provided they are connected through a serial network with electric cable or duplex telephone type cable (if not equipped to dialog directly with the power meter A and/or the measuring device B through the electric network R itself) - of the available value of the residual power, obtained as the difference between the value of the power supply contract and the total power absorbed; in other words, in such an application the device F would be an interface itself between the conveyed-waves network R and the network provided for the built-in household appliances.

On the contrary, the electronic control systems, associated with the monitoring device F, will be so programmed to self-limit the absorption of the electric power of the respective built-in household appliances C based on the value of the residual power and according to appropriate priority criteria (contained in the memory of the control system itself of each individual household appliance), with the aim to ensure that the value of the total power absorbed by the whole home environment will never exceed the value of the power supply contract.

As a result, the system consisting of the above device F and of the set of built-in household appliances connected through a dedicated network, each one of them equipped with the
25 above appropriate control system, will be able to constantly avoid in a fully automatic mode, the operation of the thermal limiting device associated with the power meter, which switches in anytime the power absorption of the whole home environment exceeds the value of the power supply contract; thus, the utilizer is warranted a new performance of a

Obviously, such a performance of the device F is not necessarily limited to the instance of a modular kitchen, but can also be provided for all household appliances connected to the network R of a home environment, provided they conform to EP-A-0 727 668

In particular, a system and a monitoring method have been described, based on the use of a suitable device (F) capable of collecting through a suitable communication network R (preferably consisting of the electric supply network itself) and storing on an appropriate nonvolatile electronic memory (ME) both the "functional", "diagnostic" and "statistical" information generated by one or more household users (C), each one of them being equipped with a control system capable of generating such information and supply them adequately through said network (R) to said device (F).

Said device (F) according to the present invention also contains appropriate means (V, L, M) for making explicit such information, at local level directly to the utilizer and/or at remote level to a special service and preventive maintenance center H.

20 According to the invention, the utilizer or anybody in charge of the maintenance of the household appliances has the possibility of being informed of their operating status, wear conditions and "historical" events.

Thus, the utilizer is able to verify from one place alone in the home the operating status of all household appliances connected to a same network; equally, information of various kind related to the household appliances may be transmitted to an appropriate external place, so as to allow for an efficient remote servicing, even of a "preventive" type, of the household appliances themselves, or for simplify the local maintenance operation.

Another important advantage of the invention is the provision of an instrument apt to

